



HERD IMPROVEMENT  
CO-OPERATIVE AUSTRALIA LTD

ABN: 19 459 932 642

Our Industry has experienced many challenges in recent years. There have been seasonal challenges, the pricing collapse and a host of other issues. The recent escalation of coronavirus brings a heightened level of concern. Hico takes the health of our customers and staff very seriously. We ask for your understanding and cooperation during this time as we introduce a number of precautionary measures.

In the interest of all our health, we are aiming to provide and maintain a workplace that minimizes risk to the health and safety to all who interact with Hico. We will therefore work within recommendations from the Australian Government to uphold this whilst dealing with the COVID-19 outbreak.

In efforts to mitigate the risk of transmission, we are implementing following actions:

- Suspension of non-essential meetings and travel
- Sales representatives will be making contact via phone rather than in person
- In times of required meetings, bookings will be made prior to assess the safety of requested meetings. If person to person meetings are to occur, the preference is to hold them in outdoor locations in well ventilated areas
- All staff will be implementing high-level hygiene practices including regular hand washing and utilisation of hand sanitiser
- Our staff will be refraining from shaking hands
- Field staff will be required to wear gloves on site at all times
- All equipment used on farm will be washed and disinfected on site
- Regular cleaning and sanitation will apply to all vehicles
- During this time where possible we ask that you avoid visiting our offices

Please don't be offended by the measures we are taking. It is our duty of care to take these precautions to safeguard both you and our staff. We will continue to closely monitor the progress of COVID-19 and make any changes we see fit to uphold the health and safety of our customers and staff.

At Hico, we recognise the need to ensure the functionality of your business through our services and therefore we will do everything in our capacity to ensure our services are delivered in a timely and safe manner.

Ross Anderson

Hico-Chairman

### Integrity, Independence, Innovation

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